

POLICY ROADMAP

to Integrated Consumer-Centered Healthcare

1

Assess Unmet Needs

Assess people's physical, behavioral and oral health, as well as social needs, and identify gaps in the community's capacity to address them



Coordinate and strengthen patient-level data collection

Leverage data and community voices to determine unmet needs



Identify gaps in infrastructure, workforce, etc.

2

Create Integrated Systems

to advance population health

3

Ensure Meaningful Access

to care and services that meet people's goals and needs, especially within underserved communities



Engage community members in transformation efforts

Integrate healthcare and community-based services



Increase funding and services to address social needs

Align incentives across public health, social services and health systems

Provide universal, comprehensive coverage



Make clinical care more patient-centered

Address provider shortages and increase diversity among providers



Tailor care delivery settings to community needs



Use measurement and feedback systems to assess performance

GOAL



Consumer-Centered Healthcare