HEALTHCARE VALUE HUB









DATA BRIEF | SEPTEMBER 2023

Louisiana Respondents Struggle to Afford High Healthcare Costs; Worry about Affording Healthcare in the Future; Support Government Action across Party Lines

KEY FINDINGS

A survey of more than 1,400 Louisiana adults, conducted from July 19 to July 29, 2023, found that:

- Nearly 7 in 10 (67%) experienced at least one healthcare affordability burden in the past year;
- Nearly 4 in 5 (78%) worry about affording healthcare in the future;
- Lower-income respondents and respondents with disabilities reported higher rates of going without care and incur debt due to healthcare costs; and
- Across party lines, respondents express strong support for government-led solutions.

A RANGE OF HEALTHCARE AFFORDABILITY BURDENS

Like many Americans, Louisiana adults experience hardship due to high healthcare costs. All told, over two-thirds (67%) of respondents experienced one or more of the following healthcare affordability burdens in the prior 12 months:

1) BEING UNINSURED DUE TO HIGH COSTS

Over one-third (35%) of uninsured respondents cited "too expensive" as the major reason for not having coverage, far exceeding other reasons like "don't need it" and "don't know how to get it."

2) DELAYING OR GOING WITHOUT HEALTHCARE DUE TO COST

Over half (60%) of all respondents reported delaying or going without healthcare during the prior 12 months due to cost:

- 38%—Skipped needed dental care
- 34%—Delayed going to the doctor or having a procedure done
- 30%—Skipped a recommended medical test or treatment
- 30%—Avoided going to the doctor or having a procedure done altogether
- 36%—Cut pills in half, skipped doses of medicine or did not fill a prescription¹
- 23%—Had problems getting mental healthcare or addiction treatment
- 27%—Skipped needed vision services
- 21%—Skipped needed hearing services
- 19%—Skipped or delayed getting a medical assistive device

Moreover, of respondents who reported a delay or foregoing healthcare, the most cited reason for them or a family member not getting needed medical care in the past year was cost, exceeding a host of other barriers like getting an appointment, getting time off work, transportation and lack of childcare.

3) STRUGGLING TO PAY MEDICAL BILLS

Other times, respondents got the care they needed but struggled to pay the resulting bill. Over two in five (43%) experienced one or more of these struggles to pay their medical bills:

- 15%—Were contacted by a collection agency
- 15%—Used up all or most of their savings
- 17%—Were unable to pay for basic necessities like food, heat or housing
- 10%—Racked up large amounts of credit card debt
- 11%—Borrowed money, got a loan or another mortgage on their home
- 6%—Were placed on a long-term payment plan

Of the various types of medical bills, the ones most frequently associated with an affordability barrier were doctor bills, dental bills and prescription drugs. The high prevalence of affordability burdens for these services likely reflects the frequency with which Louisiana respondents seek these services. Trouble paying for dental bills likely reflects lower rates of coverage for these services.

HIGH LEVELS OF WORRY ABOUT AFFORDING HEALTHCARE IN THE FUTURE

Louisiana respondents also exhibit high levels of worry about affording healthcare in the future. Over three in four (78%) reported being "worried" or "very worried" about affording some aspect of healthcare in the future, including:

- 58%—Medical costs when elderly
- 60%—Cost of nursing home or home care services
- 56%—Medical costs in the event of a serious illness or accident
- 55%—Health insurance will become unaffordable
- 53%—Cost of dental care
- 52%—Prescription drugs will become unaffordable
- **48%**—Cost of vision services
- 46%—Cost of hearing services

While two of the most common worries—affording the cost of nursing home or home care services and medical costs when elderly—are applicable predominantly to an older population, they were most frequently reported by respondents ages 45-54. This finding suggests that Louisiana respondents may be worried about affording the cost of care for both aging relatives and themselves.

Worry about affording healthcare was highest among respondents living in lower- and middle-income households and among those living in households with a person with a disability (see Table 1). More than 4 in 5 (88% of) respondents with household incomes of less than \$75,000 per year² reported worrying about affording some aspect of coverage or care in the past year. Still, most Louisiana respondents of all incomes, races, ethnicities, geographic setting and levels of ability are somewhat or very concerned.

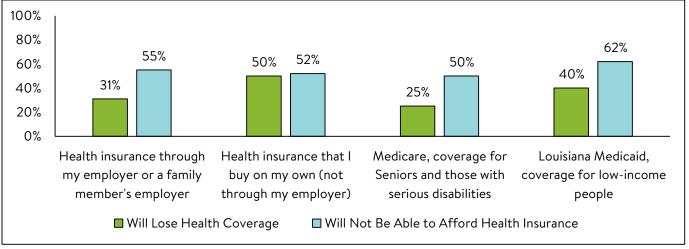
Concern that health *insurance* will become unaffordable is also more prevalent among certain groups of Louisiana respondents. By insurance type, respondents with Louisiana Medicaid most frequently reported worrying about affording coverage, followed by respondents with coverage through their employer (see Figure 1).

Table 1
Percent Worried or Very Worried, by Income Group, Geographic Setting, Race, Ethnicity and Disability Status

	Any Healthcare Affordability Worry
Income	
Less Than \$50k	83%
\$50k - \$75k	88%
\$75,001 - \$99,999	75%
More Than \$100,000	63%
Geographic Setting	
Southeast LA	81%
Southwest LA	69%
Northeast LA	80%
Northwest LA	82%
Race/Ethnicity	
Black/African American	84%
Hispanic/Latino, Any Race	62%
Respondents of Color*	78%
White Alone, Non-Hispanic/Latino	78%
Disability**	
Household Does Not Include a Person with at Least One	72%
Disability	
Household Includes a Person with at Least One Disability	87%

Source: 2023 Poll of Louisiana Adults, Ages 18+, Altarum Healthcare Value Hub's Consumer Healthcare Experience State Survey

Figure 1
Worry about Losing and Affording Health Insurance, by Coverage Type



2023 Poll of Louisiana Adults, Ages 18+, Altarum Healthcare Value Hub's Consumer Healthcare Experience State Survey

^{*} The Respondents of Color variable includes respondents who identify as American Indian or Native Alaskan, Asian, Black/African American, Native Hawaiian or Other Pacific Islander, and Hispanic or Latino. We regret that sample sizes were not large enough to report data for the independent categories of Native American or Alaskan Native, Asian, and Native Hawaiian or Other Pacific Islander.

^{**}Respondents were asked if they or someone in their household identifies as having a disability or long-term health condition related to mobility, cognition, independent living, hearing, vision and self-care.

Respondents with household incomes below \$75,000 per year reported the highest rates of worry about losing coverage, as well as the highest rates of worry about affording coverage. Black/African American respondents and those living in households with a person with a disability reported higher rates of both worrying about losing insurance and worry about health insurance becoming unaffordable in the future compared to white alone, non-Hispanic respondents and those not living with a disabled household member (see Table 2). Respondents with Medicaid and those purchasing health insurance on their own (such as through the health insurance marketplace) reported the highest rates of worrying about losing their insurance compared to those with employer-based insurance or Medicare. Concerns about affording coverage exceeded fears about losing coverage across all income groups, disability statuses, geographic settings, race, ethnicity and coverage types.

Table 2
Worry about Losing Health Insurance and Health Insurance Becoming Unaffordable, by Income, Geographic Setting, Race, Ethnicity, Insurance Type and Disability Status

	Worry about Losing Health Insurance	Worry about Health Insurance Becoming Unaffordable
Income		
Less Than \$50k	35%	58%
\$50k - \$75k	36%	66%
\$75,001 - \$99,999	25%	49%
More Than \$100,000	36%	45%
Geographic Setting		
Southeast Louisiana	39%	56%
Southwest Louisiana	28%	52%
Northeast Louisiana	36%	57%
Northwest Louisiana	31%	57%%
Race/Ethnicity		
Black/African American	38%	58%
Hispanic/Latino, Any Race	38%	37%
Respondents of Color*	35%	54%
White Alone, Non-Hispanic/Latino	34%	55%
Insurance Type		
Health insurance through my employer or a family member's employer	31%	55%
Health insurance that I buy on my own (not though my employer)	50%	52%
Medicare, coverage for seniors and those with serious disabilities	25%	50%
Louisiana Medicaid, coverage for low-income people	40%	62%
Disability		
Household Does Not Include a Person with at Least One Disability	26%	51%
Household Includes a Person with at Least One Disability	47%	62%

Source: 2023 Poll of Louisiana Adults, Ages 18+, Altarum Healthcare Value Hub's Consumer Healthcare Experience State Survey

^{*} The Respondents of Color variable includes respondents who identify as American Indian or Native Alaskan, Asian, Black/African American, Native Hawaiian or Other Pacific Islander, and Hispanic or Latino. We regret that sample sizes were not large enough to report data for the independent categories of Native American or Alaskan Native, Asian, and Native Hawaiian or Other Pacific Islander....

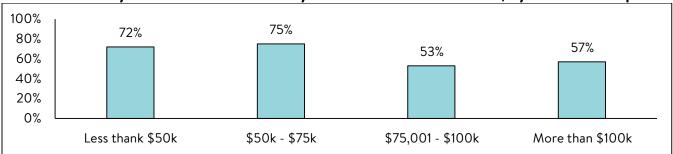
DIFFERENCES IN HEALTHCARE AFFORDABILITY BURDENS

The survey also revealed differences in how Louisiana respondents experience healthcare affordability burdens by income, age, geographic setting, race, ethnicity and disability status.

INCOME AND AGE

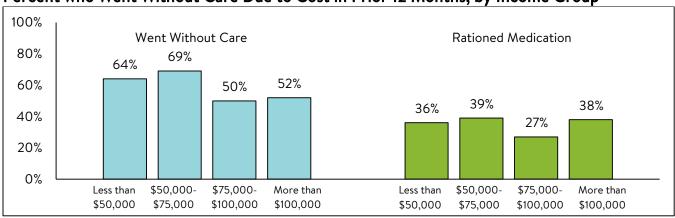
Unsurprisingly, respondents at the lower end of the income spectrum most frequently reported experiencing one or more healthcare affordability burdens, with **75%** of those earning less than \$75,000 per year reporting struggling to afford some aspect of coverage or care in the past 12 months (see Figure 2). This may be due, in part, to respondents in this income group reporting higher rates of going without care and rationing their medication due to cost (see Figure 3). Still, **57%** of those earning more than \$100,000 per year reported experiencing affordability burdens, demonstrating that people across the income spectrum experience these challenges.

Figure 2
Percent with Any Healthcare Affordability Burden in Prior 12 Months, by Income Group



Source: 2023 Poll of Louisiana Adults, Ages 18+, Altarum Healthcare Value Hub's Consumer Healthcare Experience State Survey

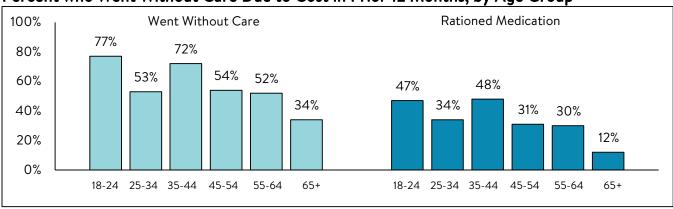
Figure 3
Percent who Went Without Care Due to Cost in Prior 12 Months, by Income Group



Source: 2023 Poll of Louisiana Adults, Ages 18+, Altarum Healthcare Value Hub's Consumer Healthcare Experience State Survey

Further analysis found that Louisiana respondents ages 18-44 reported higher rates of going without care due to cost than respondents ages 45 and up (see Figure 4). In addition, respondents ages 18-44 also more frequently reported rationing medication due to cost compared to other age groups.

Figure 4
Percent who Went Without Care Due to Cost in Prior 12 Months, by Age Group



Source: 2023 Poll of Louisiana Adults, Ages 18+, Altarum Healthcare Value Hub's Consumer Healthcare Experience State Survey

DISABILITY

Respondents living in households with a person with a disability reported the highest rates of going without care and rationing medication due to cost in the past 12 months. Over 3 in 4 (77% of) respondents in this group reported going without some form of care and 49% reported rationing medication, compared to 56% and 28% of respondents living in households without a person with a disability, respectively (see Table 4). Respondents living in households with a person with a disability also more frequently reported delaying or skipping getting mental healthcare, addiction treatment and dental care, among other healthcare services, than those in households without a person with a disability due to cost concerns (see Table 3).

Table 3
Percent who Went Without Care Due to Cost, by Disability Status

	Household Does Not Include a Person with at Least One Disability	Household Includes a Person with at Least One Disability
Avoided going altogether to the doctor or having a procedure done	23%	41%
Problems getting mental healthcare	14%	29%
Problems getting addiction treatment	8%	21%
Skipped needed dental care	31%	49%
Skipped or delayed getting a medical assistive device	10%	35%

Source: 2023 Poll of Louisiana Adults, Ages 18+, Altarum Healthcare Value Hub's Consumer Healthcare Experience State Survey

Those with disabilities may also face healthcare affordability burdens unique to their disabilities—35% of respondents reporting a disability in their household reported delaying getting a medical assistive device such as a wheelchair, cane/walker, hearing aid or prosthetic limb due to cost. Just 10% of respondents without a person with a disability (who may have needed such tools temporarily or may not identify as having a disability) reported having this experience.

INSURANCE TYPE

Respondents with health insurance they bought on their own reported the highest rates of going without care due to cost and rationing medication, followed by respondents with Louisiana Medicaid coverage and those with employer-sponsored insurance (see Table 4). Still, over half of respondents with Medicare went without care due to cost in the twelve months prior to taking the survey.

Table 4
Percent who Rationed Care in Prior 12 Months, by Geographic Setting, Race, Ethnicity, Disability Status and Insurance Type

	Went Without Care Due to Cost	Either Did Not Fill a Prescription, Cut Pills in Half or Skipped a Dose Due to Cost Concerns
Geographic Setting		
Southeast Louisiana	64%	41%
Southwest Louisiana	53%	29%
Northeast Louisiana	63%	36%
Northwest Louisiana	61%	36%
Race/Ethnicity		
Black/African American	59%	35%
Hispanic/Latino, Any Race	69%	50%
Respondents of Color*	61%	36%
White Alone, Non-Hispanic/Latino	59%	36%
Disability Status		
Household Does Not Include a Person with at Least One Disability	49%	27%
Household Includes a Person with at Least One Disability	78%	51%
Insurance Type		
Health insurance through my employer or a family member's employer	53%	35%
Health insurance that I buy on my own (not though my employer)	81%	57%
Medicare, coverage for seniors and those with serious disabilities	52%	30%
Louisiana Medicaid, coverage for low-income people	69%	38%

Source: 2023 Poll of Louisiana Adults, Ages 18+, Altarum Healthcare Value Hub's Consumer Healthcare Experience State Survey

Survey respondents also had the opportunity to share their own stories about going without care due to cost in the past year. Notably, respondents with both private insurance and Medicaid reported challenges affording care (see Table 5).

^{*} The Respondents of Color variable includes respondents who identify as American Indian or Native Alaskan, Asian, Black/African American, Native Hawaiian or Other Pacific Islander, and Hispanic or Latino. We regret that sample sizes were not large enough to report data for the independent categories of Native American or Alaskan Native, Asian, and Native Hawaiian or Other Pacific Islander.

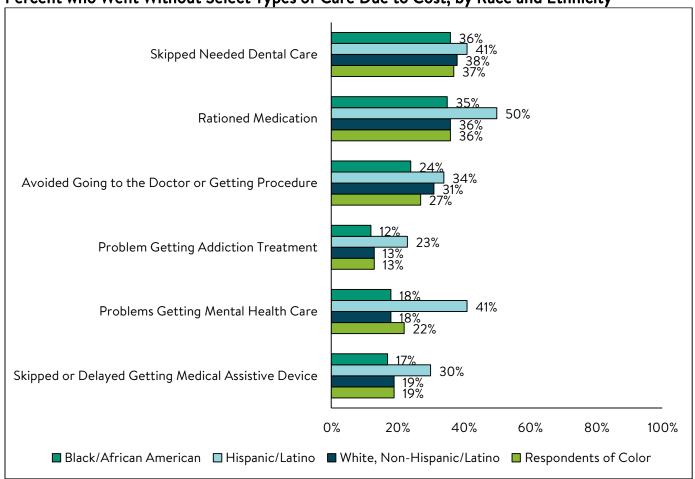
Table 5
Select Responses to the Open-Text Question "Over the last 12 months, please describe a time that you did not get a healthcare service due to cost."

RESPONDENTS ENROLLED IN MEDICAID	RESPONDENTS WITH PRIVATE INSURANCE
"I am in need of having several teeth pulled in order to get dentures, but my Medicaid dental coverage only covers \$200/yr for extractions. I can't afford the costs above that, so I just walk	"Because of the high cost of treatment, they (family member) did not go to the hospital for treatment."
around with rotting teeth and a less than optimal bite."	"Coinsurance too expensive to see a specialist."
"I couldn't get my daughter the mental health treatment she desperately needed because I	"Skipped some tests for our unborn baby because they were too expensive."
couldn't afford it."	"Didn't get prescriptions filled due to cost and need to pay other bills over the price of the
"My husband and I are in desperate need of dental care but cannot afford it, as it will cost many	medications."
thousands of dollars out of pocket, and Medicaid only contributes \$275."	"All the offices in my area have a first time visit fee, and I'm new to the area so I don't have an extra 150 to give them for no reason."
"I avoided going to the cardiologist for an	
echocardiogram because I knew I would have to pay for the anesthesia because it wouldn't be	"I could not go to the doctor because my deductible had not been met and I could not
covered and that is expensive."	afford it."
"I chose between prescriptions because I could not afford them all."	"I had gallbladder issues with stones that wouldn't pass and stomach ulcers but could not afford an ultrasound."
"I could not find a dentist or eye doctor that	
accepts Medicaid."	"I have to pay \$200 to get my dental work started and just haven't wanted to spend the money on
"I couldn't drive and couldn't get to the hospital using their services unless I paid \$200."	that."
J. J	"I need to take annual exams, but I haven't for five
"I was having severe pains in my chest and really	years."
wanted to see doctor but I didn't have insurance and I knew I couldn't afford the visit."	"I needed allergy testing done but it was going to
and I knew I couldn't arrord the visit.	be \$800 out of pocket and I couldn't afford that."
"I had to skip a pain management appointment	,
because they charge \$150 per month and require	"I still haven't made appointments with mental
us to go in every month or we don't receive our	health providers (psychiatry and psychology)
pain meds. I could not afford it that month."	because many doctors no longer participate in insurance plans, and I cannot afford \$500-600 per visit."

RACE AND ETHNICITY

Louisiana respondents of color reported slightly higher rates of rationing medication and forgoing care than white respondents. Sixty-one percent (61%) of respondents of color went without care due to cost, including 69% of Hispanic/Latino respondents, compared to 59% of white alone, non-Hispanic respondents (see Table 4). Further analysis showed that Hispanic/Latino respondents reported higher rates of challenges receiving mental health care and avoiding going to the doctor or getting a procedure altogether (see Figure 5).

Figure 5
Percent who Went Without Select Types of Care Due to Cost, by Race and Ethnicity



Source: 2023 Poll of Louisiana Adults, Ages 18+, Altarum Healthcare Value Hub's Consumer Healthcare Experience State Survey

ENCOUNTERING MEDICAL DEBT

The survey also showed differences in the prevalence of financial burdens due to medical bills, including going into medical debt, depleting savings and being unable to pay for basic necessities (like food, heat and housing) by income, race, ethnicity, disability status and geographic setting. Fifty-four percent of respondents of color reported going into debt, depleting savings or going without other needs due to medical bills, including 60% of Hispanic/Latino respondents, compared to 42% of white respondents (see Table 6).

Table 6

Percent who Incurred Debt, Depleted Savings or Sacrificed Basic Necessities Due to Medical Bills in Prior 12 Months, by Income, Geographic Setting, Race, Ethnicity, Disability Status, and Insurance Type

and madrance Type	Incurred Medical Debt, Depleted Savings and/or
	Sacrificed Basic Needs due to Medical Bills
Income	
Less Than \$50k	46%
\$50k - \$75k	50%
\$75,001 - \$99,999	36%
More Than \$100,000	37%
Geographic Setting	
Southeast Louisiana	43%
Southwest Louisiana	42%
Northeast Louisiana	45%
Northwest Louisiana	44%
Race	
Black/African American	56%
Hispanic/Latino, Any Race	34%
Respondents of Color*	48%
White Alone, Non-Hispanic/Latino	41%
Disability Status	
Household Does Not Include a Member with at Least One Disability	30%
Household Include a Member with at Least One Disability	65%
Insurance Type	
Health insurance through my employer or a family member's employer	41%
Health insurance that I buy on my own (not though my employer)	47%
Medicare, coverage for seniors and those with serious disabilities	37%
Louisiana Medicaid, coverage for low-income people	48%

Source: 2023 Poll of Louisiana Adults, Ages 18+, Altarum Healthcare Value Hub's Consumer Healthcare Experience State Survey

The rate of financial burden is even higher for respondents who have or live with a person with a disability, with over 3 in 5 (65%) reporting going into debt or going without other needs due to medical bills, compared to 30% of respondents living in households without a disabled member. In addition, respondents with Louisiana Medicaid and those who purchased health insurance on their own reported the highest rate of the above financial burdens due to medical bills (48% and 47%, respectively) compared to those with other insurance types.

^{*} The Respondents of Color variable includes respondents who identify as American Indian or Native Alaskan, Asian, Black/African American, Native Hawaiian or Other Pacific Islander, and Hispanic or Latino. We regret that sample sizes were not large enough to report data for the independent categories of Black/African American, Native American or Alaskan Native, Asian, and Native Hawaiian or Other Pacific Islander.

IMPACT OF HOSPITAL CONSOLIDATION

In addition to the above healthcare affordability burdens, some Louisiana respondents have been impacted by health system consolidation. In between 2019, 2020, and 2022 nineteen hospitals in the state changed ownership through either a merger, acquisition, or change of ownership (CHOW).^{3,4} Relative to other states, Louisiana has strict regulations surrounding hospital change of ownership, with provisions requiring notice, review or approval of any health care acquisitions mergers or consolidations. Such as anti-competitive contract terms, certificate of need, and certificate of public advantage approvals ⁵

In the past year, 12% of all respondents reported that they or a family member were unable to access their preferred health care organization because of a merger that made their preferred organization out-of-network. Out of those who reported being unable to access their preferred healthcare provider due to a merger:

- 58% delayed or avoided going to the doctor or having a procedure done because they could no longer access their preferred health care organization due to a merger,
- 28% skipped recommended follow-up visits due to a merger, and
- 16% skipped filling a prescription medication due to a merger.

Out of those who reported that the merger caused an additional burden for them or their families, when asked about the greatest burden hospital mergers had created for respondents and their families, the top three most frequently reported issues were:

- 36%—Created an added financial burden,
- 35%—Created an added wait time when searching for a new provider,
- 12%—Created an added transportation burden.

DISSATISFACTION WITH THE HEALTH SYSTEM AND SUPPORT FOR CHANGE

In light of Louisiana respondents' healthcare affordability burdens and concerns, it is not surprising that they are dissatisfied with the health system:

- Just 31% agreed or strongly agreed that "we have a great healthcare system in the U.S.,"
- While 59% agreed or strongly agreed that "the system needs to change."

To investigate further, the survey asked about both personal and governmental actions to address health system problems.

PERSONAL ACTIONS

Louisiana respondents see a role for themselves in addressing healthcare affordability. When asked about specific actions they could take:

- 59% of respondents reported researching the cost of a drug beforehand, and
- 63% said they would be willing to switch from a brand name to an equivalent generic drug if given the chance.

When asked to select the **top three** personal actions they felt would be most effective in addressing healthcare affordability (out of ten options), the most common responses were:

- 65%—Take better care of my personal health
- 43%—Research treatments myself, before going to the doctor
- 30%—Do more to compare doctors on cost and quality before getting services
- 23%—There is not anything I can do personally to make our health system better

GOVERNMENT ACTIONS

But far and away, Louisiana respondents see government as the key stakeholder that needs to act to address health system problems. Moreover, addressing healthcare problems is one of the top priorities that respondents want their elected officials to work on.

At the beginning of the survey, respondents were asked what issues the government should address in the upcoming year. The top vote getters were:

- 46%—Economy/Joblessness
- 40%—Healthcare
- 31% Taxes
- 31%—Affordable Housing

When asked about the top three healthcare priorities the government should work on, the top vote getters were:

- 42%—Address high healthcare costs, including prescription drugs
- 31%—Preserve consumer protections preventing people from being denied coverage or charged more for having a pre-existing medical condition
- 33%—Get health insurance to those who cannot afford coverage
- 32%-Improve Medicare, coverage for seniors and those with serious disabilities

Of more than 20 options, Louisiana respondents believe the reason for high healthcare costs is unfair prices charged by powerful industry stakeholders:

- 65%—Drug companies charging too much money
- 60%—Hospitals charging too much money
- 59%—Insurance companies charging too much money

When it comes to tackling costs, respondents endorsed a number of strategies, including:

- 86%—Require hospitals and doctors to provide up-front cost estimates to consumers
- 87%—Require insurers to provide up-front cost estimates to consumers
- 88%—Show what a fair price would be for specific procedures
- 87%—Set standard prices for drugs to make them affordable
- 85%—Make it easy to switch insurers if a health plan drops your doctor
- 87%—Require drug companies to provide advanced notice of price increases and information to justify those increases
- **85%**—Authorize the Attorney General to take legal action to prevent price gouging or unfair prescription price hikes
- **85%** Create a Prescription Drug Affordability Board to examine the evidence and establish acceptable costs for drugs
- 86%—Cap out-of-pocket costs for life-saving medications, such as insulin

SUPPORT FOR ACTION ACROSS PARTY LINES

There is also remarkable support for change regardless of respondents' political affiliation (see Table 7). The high burden of healthcare affordability, along with high levels of support for change, suggest that elected leaders and other stakeholders need to make addressing this consumer burden a top priority. Moreover, the COVID crisis has led state residents to take a hard look at how well health and public health systems are working for them, with strong support for a wide variety of actions. Annual surveys can help assess whether progress is being made.

Table 7
Percent Who Agreed/Strongly Agreed, by Political Affiliation

Selected Survey	' Percent of Vollreelt as			u think of	
Statements/Questions	Respondents	Republican	Democrat	Neither	
We have a great healthcare system in the U.S.	31%	32%	38%	24%	
The U.S. healthcare system needs to change.	59%	57%	60%	61%	
The government should make it easy to switch insurers if a health plan drops your doctor.	85%	83%	88%	86%	
The government should require insurers to provide up-front cost estimates to consumers.	87%	88%	86%	88%	
The government should show what a fair price would be for a specific procedure.	88%	87%	90%	88%	
The government should cap out-of- pocket costs for life-saving medications, such as insulin	86%	85%	89%	85%	
The government should require hospitals and doctors to provide upfront cost estimates to consumers.	86%	85%	88%	85%	
The government should set standard prices for drugs to make them affordable.	87%	86%	90%	87%	
The government should create a Prescription Drug Affordability Board to examine the evidence and establish acceptable costs for drugs	85%	84%	89%	83%	
The government should require drug companies to provide advance notice of prices increases and information to justify those increases	87%	88%	89%	86%	
The government should authorize the Attorney General to take legal action to prevent price gouging or unfair prescription drug price hikes	85%	84%	87%	84%	

Notes

- 1. Within the current 67% of Louisiana respondents who encountered one or more cost-related barriers to getting healthcare during the prior 12 months, 26% did not fill a prescription, while 25% cut pills in half or skipped doses of medicine due to cost.
- 2. Median household income in Louisiana was \$53,571 (2017-2021). U.S. Census, *Quick Facts*. Retrieved from: <u>U.S. Census Bureau</u>

 OuickFacts: Louisiana
- 3. Centers for Medicare and Medicaid Services. (2023). Hospital Change of Ownership. Retrieved July 17, 2023, from https://data.cms.gov/provider-characteristics/hospitals-and-other-facilities/hospital-change-of-ownership
- 4. A CHOW typically occurs when a Medicare provider has been purchased (or leased) by another organization. The CHOW results in the transfer of the old owner's Medicare Identification Number and provider agreement (including any outstanding Medicare debt of the old owner) to the new owner. The regulatory citation for CHOWs can be found at 42 CFR § 489.18. If the purchaser (or lessee) elects not to accept a transfer of the provider agreement, then the old agreement should be terminated and the purchaser or lessee is considered a new applicant. Most changes of ownership fall into this category. (Centers for Medicare and Medicaid Services. (2023, September). Medicare Fee-For-Service Provider Enrollment Hospital Change of Ownership: Data Guidance. Retrieved July 17, 2023, from https://data.cms.gov/sites/default/files/2023-01/Hospital_CHOW_Data_Guidance_2023.12.30.pdf)
- 5. National Conference of State Legislatures. (2023, February 22). Health System Consolidation. Retrieved July 17, 2023, from https://www.ncsl.org/health/health-system-consolidation

ABOUT THE ALTARUM HEALTHCARE VALUE HUB

With support from Arnold Ventures, the Healthcare Value Hub provides free, timely information about the policies and practices that address high healthcare costs and poor quality, bringing better value to consumers. The Hub is part of Altarum, a nonprofit organization with the mission of creating a better, more sustainable future for all Americans by applying research-based and field-tested solutions that transform our systems of health and healthcare.

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Methodology

Altarum's Consumer Healthcare Experience State Survey (CHESS) is designed to elicit respondents' unbiased views on a wide range of health system issues, including confidence using the health system, financial burden and possible policy solutions.

This survey, conducted from July 19 to July 29, 2023, used a web panel from online survey company Dynata with a demographically balanced sample of approximately 1,507 respondents who live in Louisiana. Information about Dynata's recruitment and compensation methods can be found here. The survey was conducted in English or Spanish and restricted to adults ages 18 and older. Respondents who finished the survey in less than half the median time were excluded from the final sample, leaving 1,417 cases for analysis. After those exclusions, the demographic composition of respondents was as follows, although not all demographic information has complete response rates:

Demographic Characteristic	Frequency	Percentage
Gender		
Woman	744	53%
Man	647	46%
Transwoman	5	<1%
Transman	1	<1%
Genderqueer/Nonbinary	8	1%
Insurance Type		
Health insurance through employer	496	35%
or family member's employer		
Health insurance I buy on my own	122	9%
Medicare, coverage for seniors and	216	15%
those with serious disabilities		
Medicaid, coverage for low-income	399	28%
earners		
TRICARE/Military Health System	29	2%
coverage		
Department of Veterans Affairs	14	1%
(VA) Healthcare		
No coverage of any type	66	5%
l don't know	75	5%
Race		
American Indian or Native Alaskan	48	3%
Asian	22	2%
Black or African American	349	25%
Native Hawaiian or Other Pacific	12	1%
Islander		
White	1008	71%
Prefer Not to Answer	28	2%
Two or More Races	51	4%
Ethnicity		
Hispanic or Latino	167	12%
Non-Hispanic or Latino	1250	88%
Age		
18-24	421	30%
25-34	410	29%
35-44	257	18%
45-54	122	9%
55-64	117	8%
65+	75	5%

Household Income	Demographic Characteristic	Eroguanav	Percentage
Under \$20K 297 21% \$20K-\$29K 172 12% \$30K - \$39K 138 10% \$40K - \$49K 95 7% \$50K - \$59K 97 7% \$60K - \$74K 130 9% \$75K - \$99K 104 7% \$100K - \$149K 157 11% \$150 + 227 16% Self-Reported Health Status Excellent 387 27% Very Good 379 27% Good 412 29% Fair 197 14% Poor 42 3% Disability 0 189 13% Cognition: Serious difficulty walking or climbing stairs 189 13% Cognition: Serious difficulty 214 15% concentrating, remembering or making decisions 163 12% Independent Living: Serious difficulty 102 7% hearing: Deafness or serious difficulty 108 8% seeing, even when wearing glasses <		Frequency	Percentage
\$20K-\$29K		207	21%
\$30K - \$39K	'		-
\$40K - \$49K	' '		
\$50K - \$59K			
\$60K - \$74K			
\$75K - \$99K			
\$100K - \$149K			,,,,
Self-Reported Health Status Excellent Very Good Good Fair Poor Disability Mobility: Serious difficulty walking or climbing stairs Cognition: Serious difficulty concentrating, remembering or making decisions Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or bathing No disability or long-term health condition Party Affiliation Republican Republican A23 30% Democrat 102 108 887 108 108 108 108 108 108	\$75K - \$99K	104	7%
Excellent 387 27% Very Good 379 27% Good 412 29% Fair 197 14% Poor 42 3% Disability Mobility: Serious difficulty walking or climbing stairs Cognition: Serious difficulty concentrating, remembering or making decisions Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty 102 7% hearing Vision: Blindness or serious difficulty 108 8% Self-Care: Difficulty dressing or 70 5% bathing No disability or long-term health 200 200 200 200 200 200 200 200 200 20	\$100K - \$149K	157	11%
Excellent 387 27% Very Good 379 27% Good 412 29% Fair 197 14% Poor 42 3% Disability Mobility: Serious difficulty walking or climbing stairs Cognition: Serious difficulty 214 15% concentrating, remembering or making decisions Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or 5% bathing No disability or long-term health condition Party Affiliation Republican 423 30% Democrat 490 35%	\$150+	227	16%
Very Good37927%Good41229%Fair19714%Poor423%DisabilityMobility: Serious difficulty walking or climbing stairsCognition: Serious difficulty concentrating, remembering or making decisions21415%Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office16312%Hearing: Deafness or serious difficulty hearing1027%Vision: Blindness or serious difficulty seeing, even when wearing glasses1088%Self-Care: Difficulty dressing or bathing705%No disability or long-term health condition86261%Party Affiliation42330%Democrat49035%	Self-Reported Health Status		
Fair 197 14% Poor 42 3% Disability Mobility: Serious difficulty walking or climbing stairs Cognition: Serious difficulty concentrating, remembering or making decisions Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or 5% bathing No disability or long-term health condition Party Affiliation Republican 423 30% Democrat 490 35%	Excellent	387	27%
Fair 197 14% Poor 42 3% Disability Mobility: Serious difficulty walking or climbing stairs Cognition: Serious difficulty concentrating, remembering or making decisions Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or 5% bathing No disability or long-term health condition Party Affiliation Republican 423 30% Democrat 490 35%	Very Good	379	27%
Poor 42 3% Disability Mobility: Serious difficulty walking or climbing stairs Cognition: Serious difficulty 214 15% concentrating, remembering or making decisions Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5%	Good	412	29%
Disability Mobility: Serious difficulty walking or climbing stairs Cognition: Serious difficulty concentrating, remembering or making decisions Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or bathing No disability or long-term health condition Party Affiliation Republican 423 30% Democrat 490 35%	Fair	197	14%
Mobility: Serious difficulty walking or climbing stairs Cognition: Serious difficulty concentrating, remembering or making decisions Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or bathing No disability or long-term health condition Party Affiliation Republican 423 30% Democrat 490 35%	Poor	42	3%
Cognition: Serious difficulty concentrating, remembering or making decisions Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or bathing No disability or long-term health condition Party Affiliation Republican A23 A30% Democrat A15% 163 12% 163 12% 108 88 109 88 88 862 61% 61% 61% 61% 61% 61% 61% 61% 61% 61%	Disability		
Cognition: Serious difficulty concentrating, remembering or making decisions Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or bathing No disability or long-term health condition Party Affiliation Republican A23 A30% Democrat A15% 163 12% 163 12% 108 88 109 88 88 862 61% 61% 61% 61% 61% 61% 61% 61% 61% 61%	Mobility: Serious difficulty walking or	189	13%
concentrating, remembering or making decisions Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or 5% bathing No disability or long-term health condition Party Affiliation Republican 423 30% Democrat 490 35%			
decisions Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or bathing No disability or long-term health condition Party Affiliation Republican 423 30% Democrat 490 35%	Cognition: Serious difficulty	214	15%
decisions Independent Living: Serious difficulty doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or bathing No disability or long-term health condition Party Affiliation Republican 423 30% Democrat 490 35%	concentrating, remembering or making		
doing errands alone, such as visiting a doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or 5% bathing No disability or long-term health condition Party Affiliation Republican 423 30% Democrat 490 35%			
doctor's office Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or bathing No disability or long-term health condition Party Affiliation Republican Democrat 102 7% 108 8% 8% 8% 862 61% 61% 61% 61% 61% 620 63%	Independent Living: Serious difficulty	163	12%
Hearing: Deafness or serious difficulty hearing Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or bathing No disability or long-term health condition Party Affiliation Republican Democrat 102 7% 8% 8% 8% 862 61% 61% 61% 61% 61% 62% 63% 63% 64% 64% 64% 65% 65% 66% 66% 66% 66% 66% 66% 66% 66	doing errands alone, such as visiting a		
No disability or long-term health condition Party Affiliation Republican Democrat Vision: Blindness or serious difficulty 108 8% 87 88 87 88 87 88 88 88 88 80 61% 61% 61% 61% 62 61% 63 64 63 64 64 65 66 66 66 66 66 66 66 66 66 66 66 66	doctor's office		
Vision: Blindness or serious difficulty seeing, even when wearing glasses Self-Care: Difficulty dressing or 70 5% bathing No disability or long-term health 862 61% condition Party Affiliation Republican 423 30% Democrat 490 35%	Hearing: Deafness or serious difficulty	102	7%
seeing, even when wearing glasses Self-Care: Difficulty dressing or 70 5% bathing No disability or long-term health 862 61% condition Party Affiliation Republican 423 30% Democrat 490 35%	hearing		
Self-Care: Difficulty dressing or bathing 70 5% No disability or long-term health condition 862 61% Party Affiliation 423 30% Democrat 490 35%	Vision: Blindness or serious difficulty	108	8%
Self-Care: Difficulty dressing or bathing 70 5% No disability or long-term health condition 862 61% Party Affiliation 423 30% Democrat 490 35%	seeing, even when wearing glasses		
No disability or long-term health condition 862 61% Party Affiliation 423 30% Democrat 490 35%		70	5%
Condition Party Affiliation Republican 423 30% Democrat 490 35%	bathing		
Condition Party Affiliation Republican 423 30% Democrat 490 35%	No disability or long-term health	862	61%
Republican 423 30% Democrat 490 35%	, ,		
Republican 423 30% Democrat 490 35%	Party Affiliation		
Democrat 490 35%		423	30%
	Democrat	490	35%
	Neither	504	

Source: 2023 Poll of Louisiana Adults, Ages 18+, Altarum Value Hub

Percentages in the body of the brief are based on weighted values, while the data presented in the demographic table is unweighted. An explanation of weighted versus unweighted variables is available here. Altarum does not conduct statistical calculations on the significance of differences between groups in findings. Therefore, determinations that one group experienced a significantly different affordability burden than another should not be inferred. Rather, comparisons are for conversational purposes. The groups selected for this brief were selected by advocate partners in each state based on organizational/advocacy priorities. We do not report any estimates under N=100 and a co-efficient of variance more than 0.30.