POLICY ROADMAP to Integrated Consumer-Centered Healthcare

1. Assess Unmet Needs
   - Assess people’s physical, behavioral and oral health, as well as social needs, and identify gaps in the community’s capacity to address them
   - Coordinate and strengthen patient-level data collection
   - Leverage data and community voices to determine unmet needs
   - Identify gaps in infrastructure, workforce, etc.

2. Create Integrated Systems
   - Increase funding and services to address social needs
   - Engage community members in transformation efforts
   - Align incentives across public health, social services and health systems

3. Ensure Meaningful Access
   - Provide universal, comprehensive coverage
   - Tailor care delivery settings to community needs
   - Use measurement and feedback systems to assess performance
   - Address provider shortages and increase diversity among providers

GOAL

Consumer-Centered Healthcare

For more detail and a seven-part toolkit:
www.HealthcareValueHub.org/Policy-Roadmap

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